

## Questions? Contact Us!

Call: 800-229-7048  
815 SW Topeka Blvd  
Topeka, KS 66612

Contact Name	Title	E-Mail Address	Department	Extension
David Hulcher	Executive Director	<a href="mailto:dave@kaia.com">dave@kaia.com</a>	Executive	307
Shannon Bower	Vice President of Finance	<a href="mailto:shannon@kaia.com">shannon@kaia.com</a>	Finance	319
Joan Sutton	Vice President Marketing & Membership	<a href="mailto:joan@kaia.com">joan@kaia.com</a>	Membership	303
Barb Cobuluis	Professional Development Coordinator	<a href="mailto:barb@kaia.com">barb@kaia.com</a>	Events/Education	304
Matt Kelly	Marketing & Communications Coordinator	<a href="mailto:nicole@kaia.com">nicole@kaia.com</a>	Communications	308
Denise Crossman	Administrative Assistant	<a href="mailto:denise@kaia.com">denise@kaia.com</a>	Operations	301
Beth Smoller	VP of Agency Services	<a href="mailto:beth@kaia.com">beth@kaia.com</a>	AScK	306
Valerie Dunnam	Account Manager	<a href="mailto:valerie@kaia.com">valerie@kaia.com</a>	AScK	302
Katie Hobson	E&O Program Manager	<a href="mailto:katie@kaia.com">katie@kaia.com</a>	AScK	318
Carolyn Rouse	Account Manager	<a href="mailto:carolyn@kaia.com">carolyn@kaia.com</a>	AScK	305
Will Larson	Legal Consultant	<a href="mailto:will@kaia.com">will@kaia.com</a>	Legal	316

Area	Contact
Accounting/Finance	Shannon Bower
Address, Phone, Email or Personnel Changes	Denise Crossman
Advertising: KAIA Publications	Joan Sutton
AFIS Designation	Barb Cobuluis
Agency App Development	Matt Kelly
Agents E-Newsletter	Matt Kelly
Associate Membership	Joan Sutton
Becoming a Member	Joan Sutton
Board of Directors	Dave Hulcher
CIC Designation	Barb Cobuluis
CISR Designation	Barb Cobuluis
Committees	Joan Sutton
CRIS Designation	Barb Cobuluis
E&O Coverage	Katie Hobson
E&O/Risk Management Training	Katie Hobson
E&O Audits	Will Larson
Education: Cancellations &/or Registrations	Barb Cobuluis
Education: Programs or Compliance	Barb Cobuluis
Events (L&D, R&S, Pres. Classic)	Barb Cobuluis
Events: Cancellations &/or Registrations	Barb Cobuluis
Government Affairs/Lobbying	Will Larson

Area	Contact
IIABA National Issues	Dave Hulcher
Industry Partners Program	Joan Sutton
Insurance for your agency (E&O, EPLI, Cyber etc.)	Katie Hobson
Insurance for your clients (AScK & Big I markets)	Beth Smoller
KIA&B Magazine	Matt Kelly
Legal Hotline	Will Larson
Media Relations & Inquiries	Dave Hulcher
Membership: Products & Services	Joan Sutton
Membership: Payments, Address or Personnel Changes, etc	Barb Cobuluis
Password Request/Retrieval (for website)	Barb Cobuluis
Political Action Committees (KIAPAC & Insur Pac)	Dave Hulcher
Regulatory & Technical Issues	Will Larson
Rental of Facility/Meeting Space	Barb Cobuluis
Sales Training for new agents	Barb Cobuluis
Social Media (Facebook, Twitter, etc.)	Matt Kelly
Study Materials – Pre-Licensing	Barb Cobuluis
Trusted Choice Co-op	Matt Kelly
Website/App (KAIA site)	Matt Kelly
Website for your agency	Matt Kelly
Young Agents	Joan Sutton

